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AOS Awarded Accreditation from Healthcare Quality Association on Accreditation (HQAA)

St. Louis, Missouri – September 9, 2009. AOS – a retail division of MMS, one of the largest independent healthcare distributors in the nation, earned a three-year accreditation after completing a comprehensive application that focused on patient care, financial stability, and a commitment to quality operational practices and procedures. Accreditation by the Healthcare Quality Association on Accreditation (HQAA) assures Medicare and other payers that the highest levels of quality are practiced within all areas of the company.

“It was critical for AOS, as a DME supplier to Medicare beneficiaries, to receive this accreditation. Not only has the accreditation process helped us strengthen internal operations, but accreditation is also now required to bill Medicare on behalf of its beneficiaries, who consist of 95% of our business,” said Deanne Marselle, Director of AOS and accreditation leader.

To receive accreditation, AOS had to demonstrate high levels of quality practices in their business operations. Policies were written incorporating HQAA requirements and employees received continuous training to assure competency of best practices. An HQAA Site Reviewer took a first-hand look at patient and employee files, company policies, marketing materials and operational procedures.

It took one year for AOS to prepare for this audit and the hard work and dedication demonstrated by AOS staff, including Melissa Davis, Jeannette Gibbs, Gina Mazur, and other involved departments resulted in a site review score of 100%.

About AOS

AOS, a division of MMS, is a direct-to-patient retail catalog source for ordering personal care and medical products including ostomy, wound care, diabetes, and incontinence. AOS offers a wide variety of products from top vendors, discreet packaging, Medicare billing and has no ordering minimums.

About HQAA

Founded in 2005, the Healthcare Quality Association on Accreditation seeks to continuously set standards of the highest quality on behalf of the durable medical equipment industry and business owners. Its interactive, Web-based design is specifically aimed at the durable medical equipment industry, providing a targeted approach to accreditation and quality improvement. To learn more about HQAA visit their Web site at www.hqaa.org. For information regarding Medicare quality standards and accreditation regulations visit www.cms.hhs.gov.

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